

## Frequently Asked Guest Questions

- [Can we bring children to Cypress Creek Cottages?](#)
- [Can we bring our pets to Cypress Creek Cottages?](#)
- [Is there a fee for pets?](#)
- [How do I make a reservation?](#)
- [Can I make a reservation by email or phone?](#)
- [What are the terms and conditions of my stay at Cypress Creek Cottages?](#)
- [What items should I bring for my convenience?](#)
- [Can I get maid service during my stay?](#)
- [Do you have high speed internet access?](#)
- [Can you help coordinate parties, special occasions, etc?](#)
- [Is there a common meeting facility?](#)
- [Can I get a special rate for a family event?](#)
- [Are barbeque grills available?](#)
- [Is hot tub usage restricted to certain hours?](#)
- [Do any of the cottages face Cypress Creek?](#)
- [Is there access to the Cypress Creek?](#)
- [Do you offer long term rentals?](#)
- [What are the check in and check out times?](#)
- [Is there cable TV?](#)

### **Can we bring children to Cypress Creek Cottages?**

Yes. Cypress Creek Cottages is one of the few properties in Wimberley that welcome children as guests. We are a family vacation destination.

---

### **Can we bring our pets to Cypress Creek Cottages?**

Yes, with some practical limitations. All of our guests come to the cottages to enjoy peace and quiet. Pets that are noisy or aggressive toward guests or other pets will be asked to leave immediately. Pets must be housebroken and need to be on a leash when outdoors.

---

### **Is there a fee for pets?**

We are a totally pet friendly location. We have a \$10 per day fee. Our Very Important Pet (VIP) stay includes pet welcome package – bowl, treat, comfort matt, and unlimited access to our doggy park.

---

### **How do I make a reservation?**

Most of our guest book their reservations online. For maximum convenience, you can make a reservation using our real time booking system by selecting the "[Reservation](#)" tab. There you can view availability by cottage, reserve the cottage(s) of your choice, pay any required deposit, and receive an email confirmation statement of your payment with stay details.

---

### **Can I make a reservation by email or phone?**

Yes. You can make a reservation using our online [Reservation Request](#) form. . You can also contact our Reservations and Sales Office by phone at 512-847-5950 or 877-CY-CREEK -- (877) 292-7335. Most customers use our online reservation system by selecting the "[Reservation](#)" tab. There you can view real time availability by cottage, reserve the cottage(s) of your choice, pay any required deposit, and receive an email confirmation statement of your payment with stay details.

---

### **What items should I bring for my convenience?**

Beach towels, charcoal and starter fluid, beverages, snacks are the items most of our guest bring most often. You should also consider bringing mosquito repellent during the spring and summer

Frequently Asked Guest Questions  
months.

---

**Can I get maid service during my stay?**

Yes. We typically provide service every two days but you can always request daily service for a nominal fee.

---

**Do you have high speed internet access?**

Yes. Our property provides wireless 802.11 b/g/n high speed access to the internet.

---

**Can you help coordinate parties, special occasions, etc?**

Yes. Most special events can be handled including, weddings, birthday parties, anniversaries, family reunions, and business meetings. Just give us a call to discuss the possibilities at 512-847-5950 or 877-CY-CREEK -- (877) 292-7335.

---

**Is there a common meeting facility?**

We do have access to a common hall for meetings and gatherings at our sister property. The facility can accommodate up to 35 guests and offers indoor and outdoor seating with full kitchen. Please call us at 512-847-5950 to discuss your needs.

---

**Can I get a special rate for a family event?**

Yes. We can work with you to accommodate your needs if you are considering a family event requiring guest to stay in multiple cottages. Many of our guest host yearly family reunions at the Cypress Creek Cottages. If you book four or more of our cottages you get 10% off our published room rate.

---

**Are barbeque grills available?**

Yes. Each cottage has a barbecue grill.

---

**Is hot tub usage restricted to certain hours?**

No. Each cottage has its own private Hot Tub which is yours to use at any time you want to kick back and relax.

---

**Do any of the cottages face Cypress Creek?**

Yes. We have several cottages that face the Cypress Creek.

---

**Is there access to the Cypress Creek?**

Absolutely! A few steps away from your cottage is the access point to Cypress Creek. Make sure to enjoy yourself and check out the beautiful cypress trees.

---

**Do you offer long term rentals?**

Yes. We offer long term rentals. Please call us at 512-847-5950 to discuss your needs.

---

**What are the check in and check out times?**

Check in is at 3:00 PM and Check out is at 11:00 AM.

---

Frequently Asked Guest Questions

**Is there cable TV?**

Yes. Each of our cottages offers cable TV. Our renovated cottages offer a 32" flat screen HD TV for cable and DVD viewing. Make sure to bring your favorite DVD's or pick a few up at our local Wimberely movie store if you are staying in one of our renovated cottages.

---